

# Visitor Information: 2024 Season

## Opening Hours

- **Visitor area Old & New Ship Lift:** Open daily from 4th March 2024, 8 am - 8 pm (until 10/31/24) and 9 am - 5 pm (from 11/1/24), individual tour, fee required.
- **Access to New Ship Lift:** Open daily during Information Center opening hours (only with guided tours, fee required).
- **Information Center:** 10 am - 6 pm daily (3/29-10/31.2024), 10 am - 4 pm (rest of the year), free admission.
- **Tourist Information & Museum Shop:** April to October, Tuesday to Sunday, 10 am - 4 pm, free admission.
- **Changes possible** at any time due to weather conditions, operational issues, events, disruptions, etc. - if necessary, also at short notice and also contrary to previous information.
- **Closed:** 24.-26. Dec, 1. Jan, 8th January till 3 March.

## Sightseeing Options:

### 1. Individual visit of Old & New Ship Lift area

- Access to the visitor area for tours of the Old and New Ship Lift daily during opening hours. Tickets at the Information Center or at ticket machines. Downloadable audio guide app (€4.50).
- Tickets at vending machines allow access via a revolving door (not for strollers, wheelchairs, walkers, large dogs).
- Access inside the Old/New Ship Lift only with a guided tour!

### 2. Guided tours inside the New Ship Lift

- Combined tickets for guided tour only available at the Information Center or Powerhouse Tourist Information.
- Combined ticket includes admission to individual tour of both Ship Lifts and guided tour (approx. 45 min) inside the New Ship Lift.
- Guided tours starting daily at least from 10 am - 3 pm, longer in high season depending on demand. Guided tours start several times per hour. For individual visitors or groups up to 15 people, therefore, no prior reservation is necessary or possible. For more information and English-speaking tours visit our website.

### 3. Special Guided tours inside the Old Ship Lift

- Every 14 days on Tuesdays & Saturdays, duration approx. 2 hrs, max. number of participants 15, minimum age 14 years. Reservation required. German language only.
- Special guided tours are not barrier-free and require a minimum level of physical fitness. Protective equipment will be provided. A liability release must be signed.

## Prices and Tariffs

- **Individual tour:** Adults: €6, Reduced: €4 (children from 7 years, pupils, students, trainee, severely disabled persons/accompanying person), Family ticket: €18 (2 adults + max. 3 children), Children up to 6 years: free
- **Combined ticket (individual access with guided tour inside the New Ship Lift):** Adults: €12, Reduced: €8 (children from 7 years, pupils, students, trainees, severely disabled persons/accompanying person), Family: €38, Children up to 6 years: free
- **Special guided tour "Into the heart of the Old Ship Lift":** €20/person

## Event Preview 2024

**March 8:** International Women's Day  
**March 30 (Easter Saturday):** Event: "At night in the Ship Lift"  
**March 31 (Easter Sunday):** Family Easter Festival  
**May 9 (Men's Day):** Concert: Biker Classics  
**June 9:** "Höhenrausch" Concert in the New Ship Lift  
**July 6:** Treidel Festival (Horse-Drawn Boating Festival)  
**August 10:** Industrial Culture Day, Celebration of 90 Years Old Ship Lift & 110 Years Oder-Havel Canal  
**September 8:** Open Monument Day  
**October 4:** Festival of Lights for the New Ship Lift's Birthday  
**October 31:** Halloween in the old power house (Krafthaus)  
**December 13:** Night of Shooting Stars  
(Without guarantee: changes possible)

## More Information

**Parking fees (daily flat rate):** €3 for cars, €10 for coaches, €15 for campers staying overnight. Toilets: €0.50 p. p.

**Boat trips** through the Ship Lift from/to the lower harbor possible with the Neumann shipping company. Adults €12, children (4-12 y.) €8, Tel.: +49 (0) 3334-24405.

**Wild horse pasture:** Visits to the Liebenthaler wild horses at the Ship Lift, sponsorships & info at <https://pferde-niederfinow.de>.

**Carriage shuttle** - on weekends, vacations and by separate reservation: [schiffshebewerk@niederfinow.de](mailto:schiffshebewerk@niederfinow.de).

**Contact** for information, group registrations and requests for reservations, special guided tours, etc., please contact us exclusively via email at: [visit@niederfinow.de](mailto:visit@niederfinow.de)

**Contact Tourist Information:** Phone +49 (0) 033362 71377, [krafthaus@shwtouristik.com](mailto:krafthaus@shwtouristik.com)

**Important note:** Our extensive site has barrier-free paths but is not effortless! The Ship Lifts are also huge machines in operation; restrictions (weather, operation, disruptions, events) are therefore possible at any time – if necessary, at short notice! Also, passenger elevators can be disturbed. Unfortunately, this cannot be ruled out, even if we have informed otherwise in advance. We ask for your understanding in this matter. **Our General Terms and Conditions apply.**

**Updates, notes & contact at:**  
[schiffshebewerk-niederfinow.com](https://schiffshebewerk-niederfinow.com)